

System Update

NOTE: This feature is only available with Hermes SEG Pro License.

System Update allows you to check, download and install Hermes SEG Updates.

Hermes SEG updates should not be confused with Hermes SEG OS updates.

Hermes SEG updates are installed in order of release, in other words, System Update will not allow you to skip updates. If your system is behind more than one update, each update will have to be downloaded and installed individually.

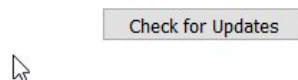
NOTE: Hermes SEG requires outbound TCP/80 and TCP/443 access to our update servers in order to check and download updates.

Check for Hermes SEG Updates

1. In the **System Updates** screen click on the **Check for Updates** button (**Figure 1**)

Figure 1

System Update



2. If an update is found, it will be displayed on the page along with the update Build No, the date the update was released, the release notes for that update and a button to download the update (**Figure 2**)

Figure 2

System Update

Build No	Date Released	Release Notes	Action
170619	06/19/2017	Build 170619 Release Notes	<button>Download Update</button>

✓ Success!! An update is available for Hermes SEG. Please click the Download button above to retrieve the update

Download and Install Hermes SEG Update

NOTE: Ensure you have a proper backup BEFORE installing any updates.

1. Once an update has been found, click on the **Download Update** button (**Figure 3**)

Figure 3

System Update

Build No	Date Released	Release Notes	Action
170619	06/19/2017	Build 170619 Release Notes	<button>Download Update</button>

✓ Success!! An update is available for Hermes SEG. Please click the Download button above to retrieve the update

2. Hermes SEG will download the update and once downloaded, the button will change to **Install Update** (**Figure 4**)

Figure 4

System Update

Build No	Date Released	Release Notes	Action
170619	06/19/2017	Build 170619 Release Notes	<button>Install Update</button>

✓ Success!! Update downloaded. Please ensure you have a recent valid backup and click the Install Update button above to proceed with the installation

3. Click on the **Install Update** button and wait for Hermes SEG to install the update. If the update get installed succesfully, you will get the following message (**Figure 5**)

Figure 5

✓ Success!! Update installed. Please reboot your system in order for the changes to take effect

3. **Reboot** Hermes SEG in order for the changes to take effect by navigating to **System --> System Reboot & Shutdown** and clicking the (**Figure 6**).

Figure 6

Reboot System

Reboot System

4. Once the Hermes SEG has finished rebooting, repeat the steps in the **Check for Hermes SEG Updates** section and if updates are found, repeat the steps in the **Download and Install Hermes SEG Update** section until there are no more updates.

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