

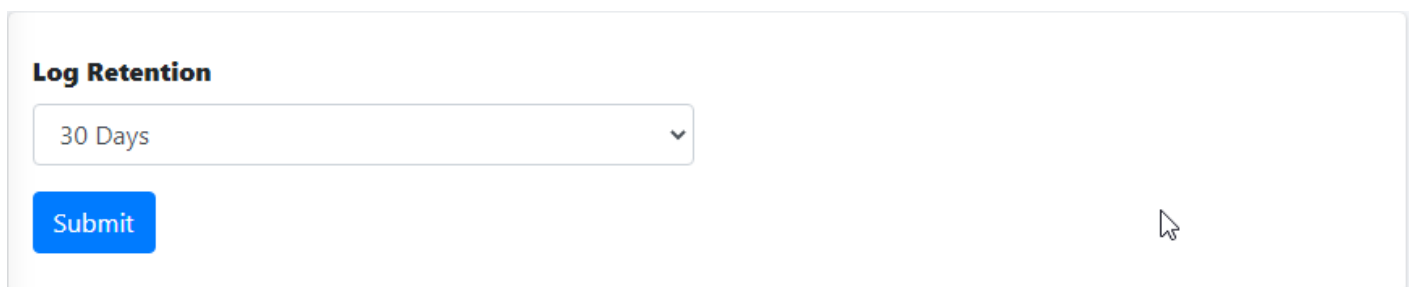
# System Logs

System Logs allows you to set the Log Retention period, fetch system logs by date range/time and search.

## Log Retention

By default Hermes SEG stores logs up to **30 days** before automatically purging older entries. This setting can be adjusted by selecting **30 Days, 60 Days, 90 Days, 120 Days or 180 Days** intervals and clicking the the **Submit** button (**Figure 1**)

**Figure 1**


A screenshot of a web interface for setting log retention. It features a section titled "Log Retention" with a dropdown menu currently showing "30 Days" and a blue "Submit" button below it. A mouse cursor is visible near the button.

**Log Retention**

30 Days ▼

Submit

## Fetch Logs by Date Range/Time

Click the  icon on the or manually enter date/time in the format **yyyy-mm-dd hh:mm:ss** in **Start Date/Time** and the **End Date/Time** fields to select a Date/Time range and click the Fetch Logs button to search for logs matching your criteria (**Figure 2**).

**Figure 2**

Start Date/Time

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June 2022

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Su	Mo	Tu	We	Th	Fr	Sa			
29	30	31	1	2	3	4		↑	
5	6	7	8	9	10	11	00	:	00
12	13	14	15	16	17	18		:	00
19	20	21	22	23	24	25		↓	
26	27	28	29	30	1	2		↓	
3	4	5	6	7	8	9			

1000

▼

Fetch Logs

## Search Logs

Enter a search term in the **Search** field and the system will automatically filter logs matching the term you entered. You can enter multiple search terms separated by a space (**Figure 3**).

**Figure 3**

Copy CSV Excel PDF Print

Show 50 rows entries

Search: postfix disconnect

Date/Time	Message	Facility
06/28/2022 07:56:36	disconnect from mail-yw1-f175.google.com[209.85.128.175] ehlo=2 starttls=1 mail=1 rcpt=1 data=1 quit=1 commands=7	postfix/smtpd[16824]:
06/28/2022 07:56:33	disconnect from , [redacted] ehlo=1 quit=1 commands=1	postfix/smtpd[17862]:
06/28/2022 07:56:33	disconnect from [redacted] ehlo=1 mail=1 rcpt=1 data=1 quit=1 commands=7	postfix/smtpd[17862]:

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