

Relay Host

Normally, Hermes SEG delivers email directly to remote SMTP hosts over the Internet. Sometimes, this configuration may not work for certain scenarios. For example, your ISP may not allow outbound SMTP over port TCP/25.

In those scenarios it is necessary to configure a Relay Host e.g., an external SMTP host that will receive emails from your Hermes SEG and relay them to their final destination.

Enable Relay Host

1. Select the **Relay Host Enabled** option (**Figure 1**).

Figure 1

- ☒ **Relay Host Enabled**
- ☐ **Relay Host Disabled (Default)**

2. Selecting the **Relay Host Enabled** option from Step 1, will enable the options **Relay Host Authentication Required** and **Relay Host Authentication NOT Required** options below (**Figure 2**)

Figure 2

- ☐ **Relay Host Authentication Required**
- ☒ **Relay Host Authentication NOT Required (Default)**

Relay Host Requires Authentication

1. Select the **Relay Host Authentication Required** option (**Figure 3**).

Figure 3

- ☒ **Relay Host Authentication Required**
- ☐ **Relay Host Authentication NOT Required (Default)**

2. Selecting Relay Host Authentication Required from Step 1, will enable the **Relay Host Username** and the **Relay Host Password** fields below (**Figure 4**).

Figure 4

Relay Host Host FQDN

Relay Host Host Port Number (Default is 25. Change only if Relay Host requires different port number)

25

Relay Host Username (Required only if Relay Host Requires Authentication)

Relay Host Password (Required only if Relay Host Requires Authentication)

Save Settings

3. Enter the relay host FQDN hostname or IP address in the **Relay Host Host FQDN** field.
4. If the relay host requires a port other than 25, enter it in the **Relay Host Port Number**. Otherwise, leave it at default 25.
5. Enter the relay host **username** in the **Relay Host Username** field and enter the **password** for that username in the **Relay Host Password** field and click on the **Save Settings** button (**Figure 5**).

Figure 5

Relay Host Host FQDN

host.remotedomain.tld

Relay Host Host Port Number (Default is 25. Change only if Relay Host requires different port number)

2525

Relay Host Username (Required only if Relay Host Requires Authentication)

username

Relay Host Password (Required only if Relay Host Requires Authentication)

.....

Save Settings

6. Click on the **Apply Settings** button on the bottom of the page for your changes to take effect (**Figure 6**)

Figure 6

Apply Settings

Relay Host does NOT Require Authentication

1. Select the **Relay Host Authentication NOT Required** option (**Figure 7**).

Figure 7

- ☐ Relay Host Authentication Required
- ☒ Relay Host Authentication NOT Required (Default)

2. Selecting Relay Host Authentication NOT Required from Step 1, will disable the **Relay Host Username** and the **Relay Host Password** fields below (**Figure 8**).

Figure 8

Relay Host Host FQDN

Relay Host Host Port Number (Default is 25. Change only if Relay Host requires different port number)

Relay Host Username (Required only if Relay Host Requires Authentication)

Relay Host Password (Required only if Relay Host Requires Authentication)

Save Settings

3. Enter the relay host FQDN hostname or IP address in the **Relay Host Host FQDN** field.
4. If the relay host requires a port other than 25, enter it in the **Relay Host Port Number**. Otherwise, leave it at default 25.
5. Click on the **Save Settings** button (**Figure 9**).

Figure 9

Relay Host Host FQDN

host.remotedomain.tld

Relay Host Host Port Number (Default is 25. Change only if Relay Host requires different port number)

2525

Relay Host Username (Required only if Relay Host Requires Authentication)

Relay Host Password (Required only if Relay Host Requires Authentication)

Save Settings

- Click on the **Apply Settings** button on the bottom of the page for your changes to take effect (**Figure 10**).

Figure 10

✓ Settings Saved!! You MUST click the Apply Settings button in order for your changes to take effect

Apply Settings

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